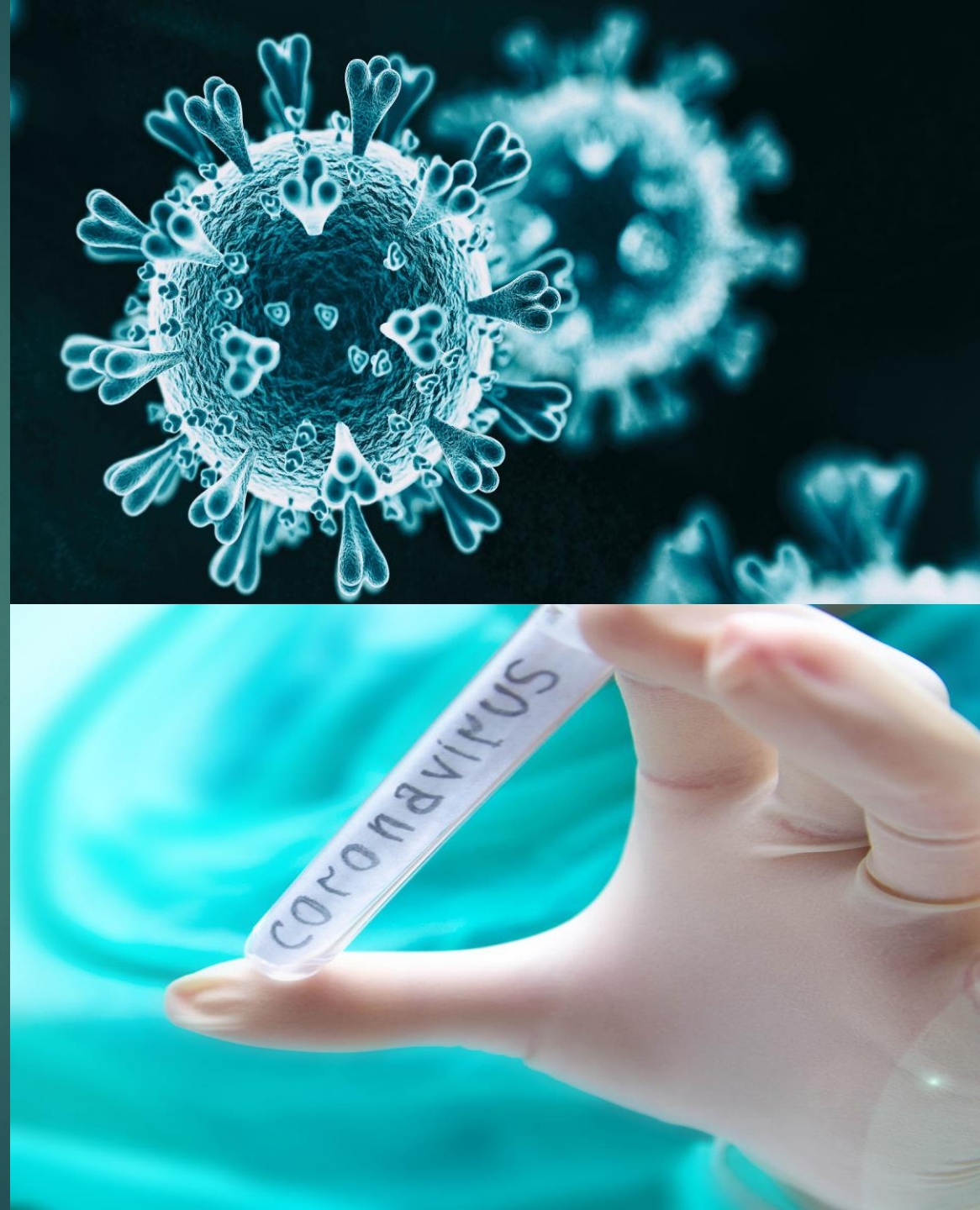


#COVID – 19 updates -

WE PROTECT YOU





No active cases of COVID-19 in Mauritius



Since the government of Mauritius has been successful in controlling and stabilizing the coronavirus, the World Travel and Tourism Council (W TTC) has recognised Mauritius as a safe destination.

We, at Pearl Beach Resort & Spa are preparing for the post-COVID-19 period and reopening of our resort. Your comfort and wellness remain our greatest priority and our mission is to make sure you are safe.



MSCB-159

ISO 9001:2015



We have now established some of the firmest cleaning standards and operating procedures to ensure the maximum safety of our guests while reopening.

As a family, we have taken all precautions to ensure a peace of mind while holidaying at the resort. We have also implemented the precautionary measures recommended by the **World Health Organisation**:

- ▶ Maintain at least 1 meter (3 feet) physical distancing protocols between yourself and others
- ▶ Use of mask for guests and for team members in all relevant areas; Avoid touching the mask while using it.
- ▶ Avoid touching eyes, nose and mouth. - hands can transfer the virus. From there, the virus can enter your body and infect you.
- ▶ Take 20 seconds to wash your hands to prevent the spread of COVID-19.
- ▶ Daily temperature checks for every guests and Team members accessing the hotels at all entry/exit points
- ▶ Installation of hand sanitizing stations throughout the properties
- ▶ Cleaning and disinfection cycles increased to ensure flawless hygienic standards



Public Areas and other Facilities

- Hand Sanitizer Stations throughout all public areas and the properties.
- Regular sanitisation of high-touch areas such changing rooms, door handles, mirrors, hooks etc.
- Deep cleaning and disinfect of all areas at night and regular cleaning and maintenance during the daytime.
- Lifts will be cleaned and sanitized. (number of person in lift will be reduced)

Hotel Entrance

- Social Distancing to be maintained – (At least 1 meter)
- Temperature check upon arrival at resort's Main gate
- Upon arrival, guests will receive an individual disinfectant, wipes and masks.

Check in

- Express check-in upon arrival.
- Front desk agents will provide sanitized key to the guest.
- Hand sanitizer dispensers will be available in the lobby
- At the reception desk a PPE kit will be available.(hand sanitizer , gloves, face masks etc)
- Hotel's booklet will be displayed on TV screen in the lobby and in guest's room.
- Medical staff will be available upon request

Guest Rooms

- All rooms are sanitized prior to guest arrival.
- Everyday guest's room is cleaned and disinfected.
- Isolation rooms will be available to attend to any suspected case of COVID-19.
- Guests will be encouraged to ventilate their room naturally and using less AC.
- Servicing of AC will be done more regularly.
- All covered pedal bins will be lined with waste bags.

Pool and Beach Facilities

- All sunbeds will be re-arranged for physical distancing requirements and will be sanitized after each usage with a "Cleaned" sign for the next user.
- Hand sanitizer will be available at the pool.
- Limited guests around pool (a maximum of 10 persons.)
- Face masks is compulsory around pool.

Food & Beverage Outlets

- Menu cards that are offered will be sanitized after each use.
- Buffets will be discontinued temporarily in order to respect physical distancing with a preference for "A la carte service"
- Hand sanitizers will be available in restaurants and bar
- Tables arrangement will be adjusted to allow for physical distancing in restaurants and bars.
- Tables and other equipment will be sanitized before & after each usage.
- The coffee machines and any other dispenser at the bar will be cleaned and sanitized and will be operated by a hotel staff.



UNAUTHORIZED ACTIVITIES UNTIL FURTHER NOTICE

Conference Halls

- All Conference Halls will be sanitized prior to guest arrival.
- Each Hall will be equipped with a sanitizer bottle at each entrance
- Hand sanitizer will be placed on each table depending on layout.
- Tables arrangement will be adjusted to allow for physical distancing.
- Limited persons for events are encouraged.
- Guests will be required to wear face mask.



Spa & Fitness Centre

- Treatment rooms will be sanitised thoroughly between treatments
- Clean towels will be arranged in changing rooms, in individual lockers.
- All Lockers and showers will be sanitised after every use.
- Hand sanitizer will be placed throughout the spa and fitness area
- Deep cleaning and sanitisation of all gym equipment
- Limited persons in fitness area.
- Sanitizer /wipe dispensers will be available and refilled regularly – Guest will be invited to clean their fitness equipment with sanitized wipes before & after usage.

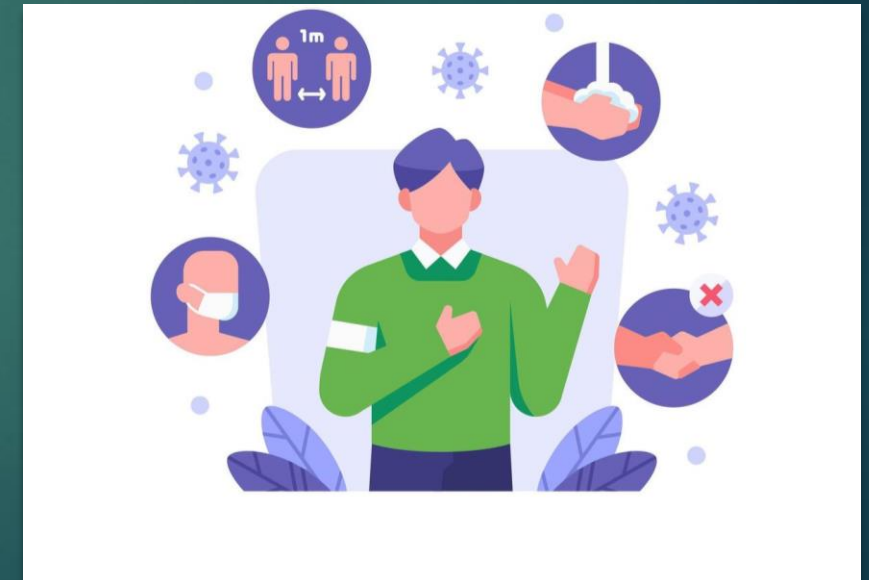


Kids Club

- Hand sanitizers will be available in kids club.
- Tables and toys will be sanitized before & after each usage.
- A limited number of kids will be allowed at a time.
- Parents will have to wear face mask to access the Kids club.

Hygiene Control & Precautions on COVID-19

A training program has been organized for all team members on how to enhance hygiene control and for precautionary measures.



Thank You



All Team Members from Pearle Beach Resort & Spa Mauritius say a big thanks to the Frontliners. No amount of praise will be enough to express our gratitude.

We look forward to welcoming you soon. Meanwhile stay safe and stay tuned on our social media for further updates.

Website: <https://pearlebeachresort.com/en/>

Facebook: <https://www.facebook.com/pearlebeachresort/>

Instagram: <https://www.instagram.com/pearlebeachresort/?hl=en>

Twitter: <https://twitter.com/PearleBeach2>